



INFINITE'S SERVICE ASSURANCE SUITE

Supports Telecom Service Provider
on Proactive Network Monitoring,
and Fault Detection

The Infinite's Service Assurance is an integrated OSS solution for network planning, monitoring, and orchestration, allowing the customer service providers to manage their digital experience.

The plugins offers the mediation services for Configuration Management (CM), Performance Management (PM), and Fault Management that manages the NE structures.

Plugins offer data warehousing and importation process to store the CM data to the database and PM to flat files based on time granularities.

Infinite's Service Assurance suite offers Performance Management statistics in tabular reporting with graphical representation.



CUSTOMER

Multinational telecommunications services company which operates in 18 countries



INDUSTRY

TELECOM



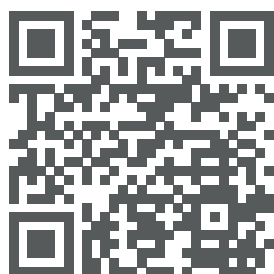
SERVICES & TECHNOLOGY

Performance and Fault Management & 5G,4G,3G,2G, Core and SNMP



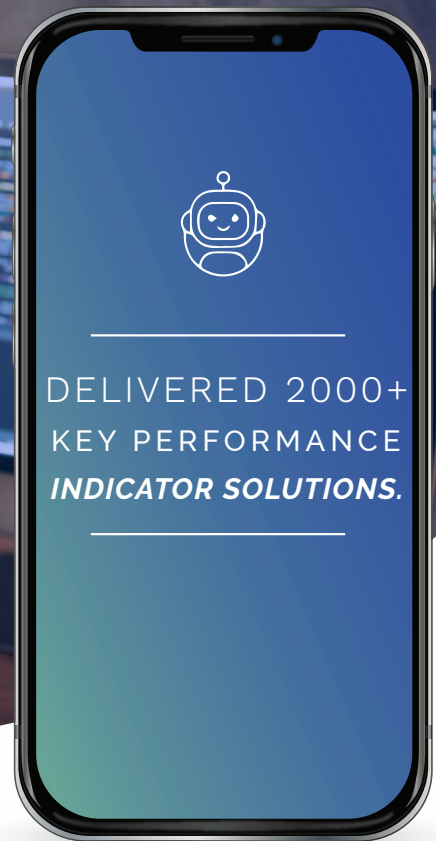
GEO SUPPORT

Global





Delivered 500+ Performance And Fault Management Plugins For System Integration & User Acceptance Testing



BUSINESS Challenge

- Growing need for high performance and reliability in 5G
- Increasing traffic and network complexity
- Proactive and predictive operations for efficiency



INFINITE Solution

- Reduced operational costs from integrated Performance Management and Fault Management
- 5G Assurance solutions with built-in Fault Management
- Prevent customer impact by predicting performance and faults



VALUE Delivered

- Single platform for all technologies and networks (mobile, IP, and virtualized) with on-prem and public cloud
- With in-built AI/ML for capacity forecasts and trends
- Actionable alert reduction through auto ticketing and other reduction techniques
- Predictive alerts find potential issues with the equipment before failing



+ADVANTAGE INFINITE

With **10,000+** employees working at **20+** global locations, we at Infinite deliver a seamless digital transformation to our **400+** Fortune 500 customers. With over two decades of hands-on experience in cutting edge technologies and platforms, we have assisted our clientele from various industries, including Telecom, Hi-Tech, Healthcare, Media & Entertainment, BFSI, Retail, Public Sector, Travel and Transport, and Government; to **optimize**, **modernize**, and **scale** their technology landscape, which succeeded them to become the forerunners in the arena of technology unification and autonomy. Our core service offerings include **Business Transformation, Digitalization, Application Development Management Services, Quality Engineering and Assurance, Product/Platform Engineering, Infrastructure Services and Talent Management Platform.**

Get in touch with us:
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