



# INFINITE COMPUTER SOLUTIONS

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... EXCITING TIMES, INFINITE POSSIBILITIES

November 28, 2023

## **Infinite Partners with ServiceNow to Deliver Personalized, Automated and Intuitive Client Experiences**

**ROCKVILLE, Maryland – November 28, 2023** Infinite Computer Solutions, a leading global technology company, announced today that it is expanding its partnership with ServiceNow, to help clients transform their enterprise service management.

With the expanded relationship, Infinite is now an authorized Consulting and Implementation partner, Reseller, and Managed Services partner. This robust set of partner models provides our clients flexibility to find the right engagement model, and positions Infinite to provide clients with 360 degree support, from reselling ServiceNow products through initial professional services and ultimately 24x7x365 managed support.

Through the partnership, Infinite has developed ServiceNow implementation accelerators for IT Service Management (ITSM), HR Service Delivery, Customer Service, Security Operations, Asset Management, and Field Service Management. Combining these IP accelerators with ServiceNow's award winning Now Platform brings together everything clients need to drive seamless service experiences. The infusion of AI with industry-specific use cases will accelerate this client value into the future.

"Working with Infinite is vital to driving continuous business improvement for our customers," said Michael Khoury, senior director partner programs at ServiceNow. "The partnership will enable faster adoption of the Now Platform, which translates to measurable value and higher levels of client satisfaction."

Delivering powerful, cloud-based solutions and services that truly bring innovation to our clients is integral to being a trusted partner, and the ServiceNow partner program helps deliver that promise.

### **About Infinite Computer Solutions**

Infinite Computer Solutions is a global leader in digital engineering and IT services, with over two decades of experience helping clients turn digital transformation into business value. Headquartered in Rockville, MD and with a workforce of 15,000+ employees operating from 20+ global locations, Infinite supports more than 400 Fortune 1000 customers to optimize, modernize and scale their technology landscape. Infinite combines leading technologies, innovative approaches, and deep domain expertise to drive value and create efficiencies for customers across a variety of industries including healthcare, telecom, hi-tech, media, banking, financial services, and more.

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